

The new Swimming Australia database - **Swimcentral** has now been configured for the 2019/20 Season and we can accept new members - there a few steps you need to action to get signed up and part of Rackley Swim team. *Note if you are transferring from another club – login to swim central and start from step 3.*

1. Go to <https://swimcentral.swimming.org.au/> and register as a new member - you will need to create a profile for an adult/guardian [help guide can be accessed here](#)
2. Next Step is to set up your Swimmer(s) in the family group - [Click here for the how to guide](#)

- From here, you can create a family group by selecting the 'Family Setup' tile.
- Enter a name for your family in the 'Surname/Alias' field.
- Add a four-digit family administration pin to secure your account. This pin should be kept secure and not shared.
- Confirm your eligibility (i.e. that you are over 18 years of age)
- Select the 'Confirm' button to create your family
- You will now be able to create any dependents by providing first name, last name and date of birth. Once you have created all dependents within your family, you can manage their activities from the 'Family' icon in the top navigation bar and impersonating them.

3. Select each swimmer and shop for the Membership in the finder by searching for "*Rackley Poolname*" eg Rackley Centenary or Rackley Parkinson etc and then select the 19/20 membership as appropriate [Click here to read full help guide](#)

- Select the member of your family who you wish to shop for to impersonate them. You can always tell who you are currently impersonating using the blue locator bar.
- Select the 'Shopping' tile and search using 'Finder', which will show products or membership packages at a certain venue, or search using the keyword search field.
- Select products or membership packages to view more information and 'Add to Trolley'.
- You can end the impersonation at any point, using the 'End Impersonation' button located at the bottom right of the screen, which will allow selection of another family member to continue adding products to your shopping trolley for all members of your family.

4. **Add a parent/supporters membership to your profile**- there is no cost for parent/supporters membership and will add you to our club mailing list and you will receive any club news and reminders.

We are here to help so send through and queries if you get stuck or contact Swimming QLD Direct - <https://qld.swimming.org.au/your-membership>

General Club Enquires : registrar@rackleyswimteam.com.au or secretary@rackleyswimteam.com.au

Pool Specific Contacts

Centenary : centenary.coordinator@rackleyswimteam.com.au Chermshire: chermshire.club@rackleyswimteam.com.au

Colmslie: Colmslie.coordinator@rackleyswimteam.com.au Hibiscus: hibiscus.club@rackleyswimteam.com.au

Parkinson: parkinson.club@rackleyswimteam.com.au Runcorn: runcorn.coordinator@rackleyswimteam.com.au

GENERAL CLUB INFORMATION

Rackley Squad Swimmers are asked to join the Rackley Swim Team – Membership fees include registration fees for Rackley Swim Team, Brisbane Swimming and Queensland Swimming. This enables swimmers to participate in club nights and compete at Brisbane Swimming, Qld Swimming and Swimming Australia meets. The annual fee covers the Swimming season from 1 July to 30 June. New Memberships and renewals will commence in June each year and administered through Swimming Australia's system SwimCentral. Existing members will receive an email from Swimming Australia with links to renew and pay. Club membership fees can be viewed via this link <https://www.rackleyswimteam.com.au/memberships/membership-info-and-fees/>

- **Club News and Information** - Follow [Rackley Swim Team](#) on Facebook to get updates and club wide news. Our website www.rackleyswimteam.com.au has general information and links to details for all upcoming meets. Your Pool Coordinators and Coaches can advise on local pool communication methods.
- **Team Apparel** - we keep most team gear in stock [Please click this link to order](#) - please tell us your pool location as the "Company Name" when ordering - the order will sent to your pool for pick up.
- **Swim Caps** - All members that renew/join the club get a club swim cap included in their membership - pictured below (your training pool is written on the cap) - these will arrive in July and be distributed by Pool Coordinators to members that have renewed. **These caps are the official club cap and should be worn at competitions**, other caps that have the old Rackley logos are great for training but should not be worn at external meets - please try and ensure your swimmer wears the club cap when competing. If you need to purchase extra caps they are available for purchase at your pool reception and/or check with your Pool Coordinator.